



HYPHEN WARRANTY + HOMEOWNER PORTAL

Integrated to BuildPro:
Empower Homeowners,
Unlock + Elevate
Customer Satisfaction

Builders



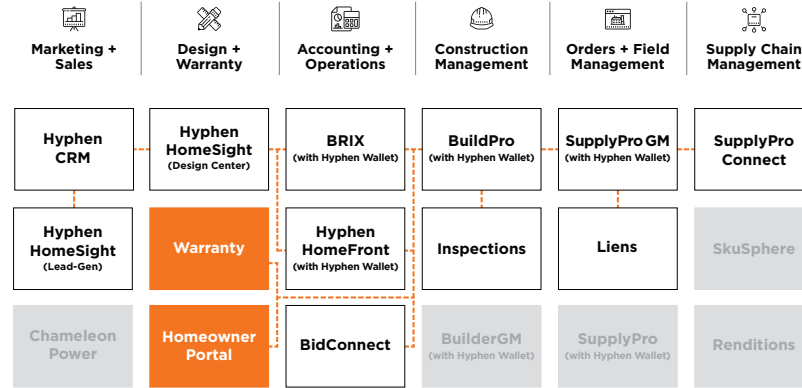
Design +
Warranty

Cloud-Based | Document Management |
Homeowner Portal | Mobile App |
Real-Time Communication with Homeowner |
Reporting | Supply Chain Management |
Ticket + Customer History | Ticket APIs |
Ticket Management Dashboards | Ticket
Verification | Warranty Ticket Alerts |
Warranty Ticket Calendar | Work Order
Management

REAL-TIME COMMUNICATION

Hyphen Integrations

Hyphen Warranty + Homeowner Portal share data with the following products in the Hyphen software suite.



The Hyphen Homeowner Portal is a construction project management tool that keeps homebuyers informed throughout every stage of home ownership. Builders can send notes, schedule appointments, and provide real-time status updates, while homebuyers can track their home's progress and communicate with their Builder online.

Seamlessly integrated with BuildPro, the portal eliminates the need for multiple systems to manage construction and warranty requests. Additionally, with BuildPro's integration with SupplyPro, Builders can efficiently coordinate with Suppliers to fulfill homebuyer needs.



Streamline Operations with Centralized Management

Increase efficiency across your company by accessing all job information in one central location. Streamline team communication and standardize warranty responses with ease. As a BuildPro user, your job, product, and vendor data are automatically consolidated in a single, unified portal.

Stay Connected Anytime, Anywhere

With BuildPro on desktop or mobile, you're always in touch with your clients and their needs. Easily send notes, submit and track warranty tickets, and access warranty statistics, reports, and more.



Your One-Stop Solution for Warranty + Service Needs

We understand the challenges that arise during construction and after closing, which is why we design solutions backed by extensive research and development. Our Warranty module and Homeowner Portal provide the tools you need to ensure lasting homeowner satisfaction.

- ✓ **Trade contractor management**
 - Instantly connect with your vendors and automate work orders-to-invoices
- ✓ **Warranty Module Alerts**
 - Automatically send out alerts for warranty issues in SupplyPro
- ✓ **Document Management**
 - Fully manage documents at both the warranty ticket and job levels
 - Upload product guides, warranty data, appraisal item values, photos, and more
- ✓ **Customizable Interface + Field**
 - Tailor the Warranty module and Homeowner Portal to fit your needs with customizable homeowner views and back-office work order/warranty-specific fields
- ✓ **Warranty Tracking + Job History**
 - Easily access your job schedule, notes, and relevant PO details from BuildPro or the Homeowner Portal
 - Track warranty task costs and start dates at the job level
- ✓ **Warranty Dashboard**
 - Access valuable ad-hoc reports for all warranty tickets and work order aging
 - Full cycle data reporting integrates with BuildPro log shipping and the Dashboards module
- ✓ **Innovation-Focused**
 - Digitally sign off on tickets and work orders using e-signatures
 - Access your module on the go with mobile and tablet access



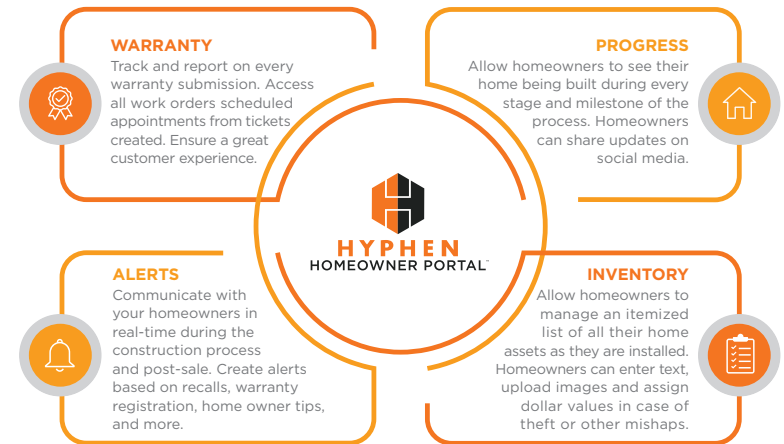
Enhance Homeowner Satisfaction

The Homeowner Portal keeps you connected with clients throughout the construction process and warranty service period. Strengthen relationships by enabling homeowners to digitally submit warranty requests, track their home's progress, and manage all essential documents in one cloud-based platform. Ensure seamless communication and never miss an appointment again.

Fast + Efficient Builder Response

As a BuildPro user, you'll receive warranty requests instantly and have the information needed to take swift action. Communicate seamlessly with homeowners by sending notes, scheduling appointments online, providing status updates, and maintaining a complete audit trail of all activities.

Track Warranty, Alerts, Progress + Inventory - All within Your Hyphen Homeowner Portal



Ready to see how Hyphen Solutions can support your business?

[Schedule A Demo](#)



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